

The Counseling Center of
Wayne & Holmes Counties
2285 Benden Drive
Wooster, OH 44691

CENTER UPDATE

SEPTEMBER, 2010

COUNSELING CENTER COMMUNITY IMPACT

According to the Counseling Center's recently completed annual report, the Center served almost 4,000 different persons in fiscal year ending June 30 and reached another 5,000 with some type of educational presentation or prevention service.

Despite being challenged by mid-year funding reductions, the Center:

- ◆ provided 166,055 units of mental health care including counseling, community support, and psychiatry
- ◆ achieved statistically significant reductions in symptom distress and problem severity for both adult and child patients
- ◆ admitted an average of 161 patients per month
- ◆ noted that 99% of those served would refer their friends and relatives
- ◆ absorbed two residential sites, a protective payee program and a housing assistance program, previously provided by another community organization
- ◆ accessed over \$540,000 in medications for indigent clients
- ◆ facilitated the opening of an on-site pharmacy providing convenient access, dose-related packaging and refill tracking for clients who are prescribed medication as part of their treatment
- ◆ continued to struggle with a waiting list that ranged from 210 to 338 persons

According to the report, "outcome measures and customer satisfaction surveys reflect that the individuals who use the Center are positively impacted in their lives – whether their problems are short-term and acute, requiring only limited intervention, or long-term and chronic with ongoing need for rehabilitation and support."

World Suicide Prevention Day

September 10 was World Suicide Prevention Day. As such, it is fitting to note that suicide claims about one million lives worldwide each year. Locally, the Counseling Center's Emergency Services program is available to intervene 24-hours a day, seven days a week. Call any of the Counseling Center's offices for assistance: Wooster (330) 264-9029, Orrville (330) 683-5106, Rittman (330) 925-5466 or Millersburg at (330) 674-6697.
