

The Counseling Center of
Wayne & Holmes Counties
2285 Benden Drive
Wooster, OH 44691

CENTER UPDATE

MARCH 2014



COUNSELING CENTER RECEIVES NATIONAL "BEST PRACTICE" AWARDS

The Counseling Center was honored recently at the annual meeting of the Mental Health Corporations of America (MHCA) with two "Best Practice" Awards for Customer Satisfaction in the areas of Case Management Services and Employment Services. Best Practice Awards are distributed annually by Mental Health Corporations of America (MHCA) to those organizations who use the MHCA Customer Satisfaction Survey tools and whose reported results are subsequently determined to be the best in the nation among participating organizations providing that particular service. The Case Management Award recognizes the efforts of staff who work with both adults with severe mental illness and children with significant emotional disturbance, as well as in the Counseling Center's Home-Based Intervention program. This is the third year in a row that the Counseling Center has received the award for Case Management services. "This is a service business," noted Buchwalter, "we can only be successful in bringing about change if we relate successfully to our clients and extend ourselves to treat them with respect and meet their service needs. Our staff should be congratulated for their success in meeting patient needs."

THERAPIST JOINS WOOSTER & RITTMAN OFFICES

The Counseling Center is pleased to announce the return of **Lisa Haberbusch, LISW-S** to the Counseling Center staff. Haberbusch was previously employed by the Counseling Center as a home-based therapist working with children and youth and as the Director of Specialized Children's Services. After several years away, she returns to the Counseling/Psychotherapy program where she will provide services in both the Wooster and the Rittman offices. Haberbusch has expertise in working with children, youth, families and adults. She has additional training in the treatment of adolescent sex offenders.

APPROVALS GRANTED

The City of Wooster Planning Commission and Zoning Commission have both granted necessary approvals for the Counseling Center to proceed with the construction of 15 independent living units on a lot next to the Center's main office on Benden Drive. The project is being financed by a combination of funds from the Ohio Department of Mental Health and Drug Addiction Services, the Ohio Housing Finance Agency and the Federal Home Loan Bank. Working with the Center to secure the funds from the Federal Home Loan Bank is First National Bank.

ANNUAL TRAINING COMPLETED

Counseling Center staff recently completed staff trainings on working with elderly adults, HIPAA compliance, and the duty to protect the community when an individual threatens to harm other persons. The training on working with the elderly was provided by **Kelli Beckler, LSW**, social worker at West View Healthy Living, who also works part-time as a crisis assistant at the Center. **Diane DeRue, MPA, Vice President/Chief of Rehabilitation and Recovery Services**, who also acts the organization's Privacy Officer and **Brent Ellsworth**, Security Officer, presented the information on HIPAA. Leading the discussion on Duty to Protect was **Karen Berry, Psy.D., Vice President and Chief Clinical Officer**.

Phone: (330) 264-9029 • Fax: (330) 263-7251

Check out our website at: www.ccwhc.org

The Counseling Center is supported by the Mental Health & Recovery Board, United Way, insurance, grants and patient fees