

The Counseling Center of
Wayne & Holmes Counties
2285 Benden Drive

CENTER UPDATE

APRIL 2017

THE COUNSELING CENTER RECEIVES NATIONAL AWARD



Mental Health Corporations of America (MHCA) recently presented The Counseling Center with a national award for achieving the highest level of satisfaction among providers who referred clients for behavioral health services. The Center participates in an annual survey of referral sources. This year the largest group of respondents were medical professionals, followed by mental health professionals, law enforcement and probation officers and school counselors. Dimensions surveyed were professional service, referral process, communication from Center staff, and client access. All dimensions received a high satisfaction rating. Respondents commended the staff for their professionalism and excellent service.

“We are honored to receive this award. It is a tribute to our dedicated staff and the collaborative relationships they have developed with other community providers,” reported Karen Berry, CEO.

GUARDIANSHIP PROGRAM EXPANDS

The Guardianship Program, which began several months ago, is already expanding to meet service demand. **Danielle Minner** will join our staff this month as a Guardianship Specialist. As noted in the February Center Update, this program is funded by the Mental Health and Recovery Board and provides court-designated guardians to adult clients with severe psychiatric impairment who have been found incompetent by the local probate court.

Best Wishes, David!



David Jacobs retired on April 14, 2017, which also marked his ten year anniversary date as an employee of The Counseling Center. Jacobs is a Licensed Professional Clinical Counselor with an extensive background in working with children and youth who was previously employed at Child Guidance and Family Solutions in Akron. He brought his expertise in working with children, adults and families to the outpatient services program here. During his tenure, Jacobs received a number of compliments from clients and referral sources and is also the recipient of Razzle Dazzle & Customer Service Awards. He has made a difference in the lives of many clients and their families. While we will miss David, we wish him a very happy retirement!